



JOB TITLE: Installer/Field Service Technician
REPORTS TO: Vending Manager

LOCATION: Weyer's Cave, VA
FLSA STATUS: Non-Exempt

ATTENTION:
Problem Solvers, Techies, Challenge Seekers and Mechanically Inclined Geniuses
.... THIS JOB IS FOR YOU!

Pepsi-Cola Bottling Company located in Weyer's Cave; Virginia has an immediate opening for a Field Service Technician!

If you're eager to put your highly in demand skill set to work for a top-notch company - THEN KEEP READING!

JOB SUMMARY:

This is a great skilled position that is responsible for installation, set up, repair and ongoing maintenance of vending, cooling and/or fountain equipment at customer accounts. With your expertise, you will diagnose equipment problems. Utilize your judgment to determine how to best repair or replace items. This position works autonomously and has frequent customer contact.

PRINCIPAL FUNCTIONAL RESPONSIBILITIES:

- Repair and perform preventative maintenance on Pepsi equipment
- Help educate your customers on basic equipment upkeep procedures.
- Be prepared to potentially connect water and gas supply
- Fill installed equipment and adjust to proper mixture
- Prioritize and schedule service and PM calls to meet customer service windows
- Concisely collect pertinent equipment and customer information
- Upgrade/replace equipment parts
- Maintain parts inventory on service truck
- Establish positive relationship with contacts at service calls
- Unload and reload the vending machines with products as necessary
- After each call, complete paperwork and call-in every two hours with updates
- Drive to location, evaluate situation and perform necessary work (may include plumbing, electricity, refrigeration, carpentry)
- Help transport miscellaneous items (e.g., compressors for repair/scrap, cardboard for recycle, etc.)
- **RISE** up and be a **ROCKSTAR** Team Member with stellar attendance

ESSENTIAL QUALIFICATIONS AND SKILLS:

- 18 years or older
- Previous experience in a customer facing role is a plus!

- Must be able to pass refrigeration certification Type I/Type II practices (if applicable)
- ****Senior technician requires certification in refrigeration*
- May require lifting, carrying, pulling and/or moving between 20 and 45 pounds repeatedly over workday Requires kneeling, squatting, crouching, crawling and bending when making repairs, often in low places. Position may require moving vending machines weighing 800-1200 pounds.

REALLY HELPFUL EXPERIENCE:

- Repair and perform preventative maintenance on marketing equipment
- Working with mechanical systems (e.g., knowing mechanical concepts, troubleshooting and repairing appliances, performing basic household repair in plumbing, circuits, fuses, and electrical components, operating hand tools and power tools, etc.)
- Serving customers (e.g., resolving customer issues, ensuring appropriate communication with store managers, following up on customer requests, etc.)
- Working with basic refrigeration systems (e.g., understanding refrigeration cycle, Freon, compressors, evaporators, condensers, etc.)
- Working with electrical systems (e.g., understanding flow, wiring, outlets, etc.)
- Working with plumbing (e.g., working with drains, water supply, ice makers, shut-off valves, sweating copper, filtration systems, etc.)
- Generating and setting work schedules (e.g., determining priority of work, building work schedules, etc.)
- Equipment installation (e.g., HVAC, refrigeration, auto, copiers, fountain products, etc.)

Family owned and operated for since 1908, Pepsi-Cola Bottling Company of Central Virginia is an Equal Opportunity Employer.